



Big Plan 2018 - 2021

Work Plan



September
2019



We can give you help to read or understand this information



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Text
Relay











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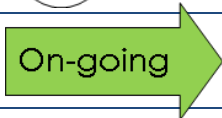


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The meaning of symbols we have used in this document

 Red	Work not started / delayed
 Amber	Work started but not completed
 Green	Work completed
 Not started	Work not due to start until
 On-going	Work already started and will continue




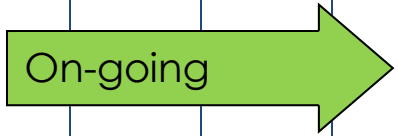
Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
<p>Work on housing and care for people with complex needs, whose behaviour challenges services. This means behaviour that might cause harm or damage, or might stop people from doing things.</p>					<p>This is part of Dorset's Transforming Care Partnership Plan.</p> <p>The Where I Live action group will check progress on this action.</p>	<p>In March 2019 a Pan Dorset Housing Plan was completed as part of Transforming Care. This includes new buildings like Woodlark House.</p> <p>We have bought 2 properties in January for 2 people with complex needs and coming out of hospital.</p> <p>There are 2 more bids for NHS England funding for buying or developing properties in 2020.</p>






Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Work with other organisations to give more choice for supported living.					The Where I Live action group will check progress on this action.	<p>The new Care and Support Framework has given us 19 providers to support with different Supported Living schemes.</p> <p>We will use the Supported Housing Panel to help us plan for future need.</p> <p>Sometimes housing developers approach us.</p> <p>There are plans for a new scheme in Southbourne in 2020.</p>




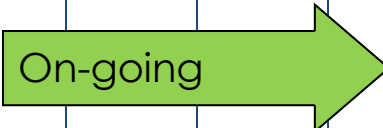

Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Look at having 1 housing panel for Bournemouth and Poole. This is a group that matches people to housing.					The Where I Live action group will check progress on this action.	This work will start to happen. It will be a BCP Council Panel to include all supported housing for people with learning disabilities.
Review the Shared Lives service in Bournemouth and Poole. This service matches people to carers who they then live with.					The Where I Live action group will check progress on this action.	The review has started. Poole and Bournemouth are working together to review and update paperwork and processes to be the same. There will be other changes too, and this will take until end of 2019 and maybe into 2020.




Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Making sure more people have a Health Check every year.					The Health action group will check progress on this action.	Work with GP practices is ongoing. Pilot looking at improvements to the process has started In 2018/19 there was an increase in number of completed health checks
Making sure more people have Health Action Plans.					The Health action group will check progress on this action.	Work will start in 2019/20




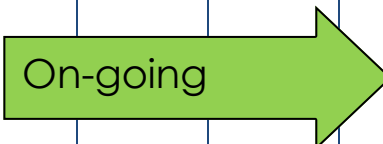
Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Using Experts by Experience to check health services. These are people with learning disabilities or carers who have their own experience of health services.	On-going				Dorset NHS Clinical Commissioning Group will check this action and update the Health action group.	Service in place. Quality checks have been happening, with feedback shared with providers and the Clinical Commissioning Group updates to the Health action group.
Help make health services for people with learning disabilities better so that fewer people die early.	On-going				The Health action group will check progress on this action.	LeDeR programme in place. Reviews have taken place and learning widely shared.




Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Putting in better toilets and more Changing Places. Changing Places are large, accessible toilets that have extra equipment.				NS	The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.	A Task and Finish group will be set up in late 2020 to oversee this work.
Supporting people into work.					The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.	This will be reviewed by the Partnership Board in November 2019
Supporting people with a learning disability to set up their own business.			NS		The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.	This will be reviewed by the Partnership Board in November 2019




Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Checking the quality of day opportunities in Poole.		☹️			Through monitoring of contracts and updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board .	A task and finish group will be set up in 2019 to look at this work.
Check day opportunities in Bournemouth.		NS			Through monitoring of contracts and updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board .	A task and finish group will be set up in 2019 to look at this work.






Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Make sure day opportunities do more to help people learn new skills.			NS		Updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board from the task and finish group.	A task and finish group will be set up in 2019 to look at this work.
Make sure day opportunities help people to be a part of their local community.			NS		Updates to the Bournemouth and Poole Learning Disability Partnership Board from the task and finish group.	A task and finish group will be set up in 2019 to look at this work.





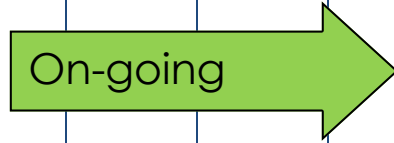
The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Giving people personal budgets and personal health budgets - this is money to spend on social care or health needs.					Update from the community learning disability teams to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board.	There have been changes about how information is shared for people who have Direct Payments. More work needs to be done to make sure that everyone knows and understands the value of their Personal Budgets.
Reviewing the work we pay Bournemouth People First and Poole Forum to do.					The Bournemouth and Poole Learning Disability Partnership Board will check progress on this action.	This work has been completed. They are now People First Forum.





The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Making person centred planning the same across Bournemouth, Christchurch and Poole.					Contract monitoring of the Framework. Feedback from the Adult Learning Disability Service to the Partnership Board and the Learning Disability Forum	The new Framework has started. Person Centred Principles are part of the contract. The Principles will be used to develop an Adult Learning Disability Service Charter and future 'performance indicators'.
Supporting the use of Intensive Interaction. This is a way to help people with complex needs learn to communicate with the people around them.					The Bournemouth and Poole Learning Disability Partnership Board will check progress on this action every year.	There was an update at the July Partnership Board from Dorset Clinical Commissioning Group.






The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Planning and checking that mental health services work for people with learning disabilities.					To be confirmed	<p>Presentations about 'The Retreat' were given to the Learning Disability Partnership Board and the Learning Disability Provider Forum to raise awareness.</p> <p>'The Retreat' is a new service for people experiencing poor mental health.</p> <p>A quality checker review is planned.</p> <p>More work is needed to review how inpatient services are working. How to do the work will be agreed with Dorset Healthcare.</p>

The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Work more between Bournemouth and Poole on planning and buying care and support, and housing services.					A task and finish group and the Where I Live group will work on this action.	The new Care and Support Framework started 1 April 2019.
Help people to use Individual Service Funds. This means that people can have more choice and control over their care and support, but their care provider looks after the money to pay for this.					A task and finish group will work on this action.	<p>This will be part of the work to do with Personal Budgets and Personal Health Budgets.</p> <p>It is part of the Care and Support Framework as an option for providers to offer Individual Service Funds.</p>




The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Work on care and support as part of the Transforming Care Programme. This is about making care and support better for people with learning disabilities and/ or autism.					The Transforming Care Programme will end in 2019.	<p>Transforming Care has finished. The NHS 10 year plan is now in place.</p> <p>A lot of the work in the Big Plan supports Transforming Care. the Learning Disability Joint Commissioning and Transforming Care Board will review in Autumn 2019 to agree further work.</p>




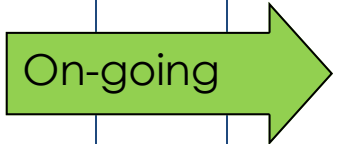
The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Check residential care against the new Service Model from the Transforming Care Programme. This is about making care and support better for people with learning disabilities and/ or autism.		NS			Principal Officer Joint Commissioning to report to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board	This work will be replaced with South West region Learning Disability Residential Care Framework Project.




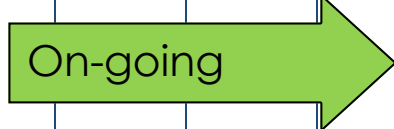
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been	 Update 2019
	2018	2019	2020	2021		
Talking to people about different types of crime to help keep them safe.					This will be monitored by the Keeping Safe action group.	Keeping Safe event in June 2019 Domestic abuse and violence leaflets are published. Training for providers, about relationships. Learning from Serious Case review 'Harry' Go Forum had updates about not accepting low level hate behaviour. Looking at resources to adapt, like Escape the Trap, a domestic abuse programme.




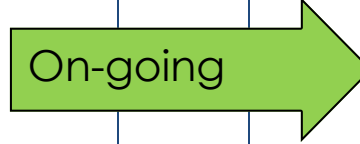
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Supporting Safe Places.					This will be monitored by the Keeping Safe action group.	People First Forum will finish checking and reviewing how many places are still Safe Places by October 2019 Looking at Safe Places in Christchurch. Safe Place training will be updated by People First Forum.




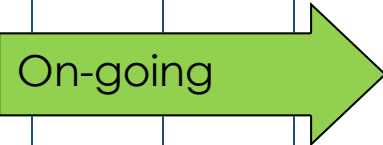
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Helping people to stay safe online.					This will be monitored by the Keeping Safe action group.	Keeping Safe event in June 2019. Adult Learning Disability Team runs 2 workshops over 2 weeks. It is targeted work. The team thinks about who would benefit from the workshops. Information is being added to Local Offer website




Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Support people with a learning disability who are victims or witnesses of crime.					This will be monitored by the Keeping Safe action group.	As of July 2019: There have been 42 referrals in 2019: 26 from Bournemouth 9 from Dorset 7 from Poole Of which: 15 have been to court resulting in: 13 guilty verdicts/pleas 2 not guilty TV South Today news interviewed the advisor about the support available.





Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Check residential care against the new Service Model from the Transforming Care Programme. This is about making care and support better for people with learning disabilities and/ or autism.		NS			Principal Officer Joint Commissioning to report to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board	<p>This work will be replaced with South West region Learning Disability Residential Care Framework Project.</p> <p>This action is finished</p> <p>BCP Council is part of the South West region working group.</p> <p>This is a new action in the Big Aim 'Right care and support'</p>




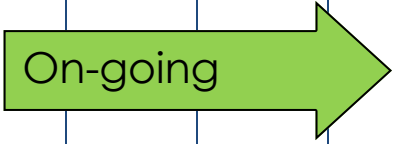
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Help care providers support people with complex needs, whose behaviour can challenge services. This means behaviour that might cause harm or damage, or might stop people from doing things					This work is part of the Transforming Care Programme. The Bournemouth, Christchurch and Poole Learning Disability Partnership Board will be given updates on progress on this action.	The Care and Support Framework started on 1 April 2019. There are 12 specialist providers on the Framework. There is some work with Dorset HealthCare to set up a positive behaviour support network for care providers and professionals.






Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Making sure young people and their families can get the right information.					The Bournemouth, Christchurch and Poole Learning Disability Partnership Board will check progress on this action every year.	Learning Disability Partnership Board and action groups have worked with the Local Offer websites to collect and share information. The Housing Pathway has been updated to help families look at housing options.




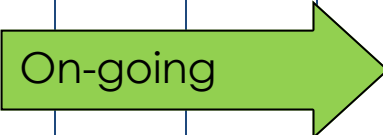
Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Do more work on how Children's and Adults' social care services are organised for people aged 0-25.					Jenni Collis-Heavens will update the Partnership Board (January 2020?)	This work started after Local Government Reorganisation.
Making it easier for young people to move from Children's to Adults' services.					Jenni Collis-Heavens will update the Partnership Board (January 2020?)	A new Preparing for Adulthood team is now working across BCP Council.




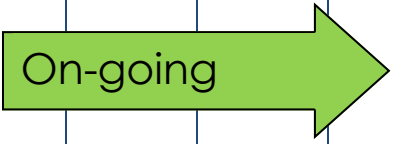


Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Work on making it easier for young people to move from Children's to Adults' mental health services.					Through local Special Educational Needs and Disabilities (SEND) Strategy groups and an update to the Bournemouth and Poole Learning Disability Partnership Board every year.	Special Educational Needs and Disabilities (SEND) forum in place. Mental Health implementation plan (following NHS long term plan) will deliver targeted improvements over the next 5 years.






Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Making more information available for carers.					The Carers action group will check progress on this action.	Working with Local Offer to include information . Where I Live group is developing housing options information.
Getting more carers from Bournemouth to take part in the Learning Disability Partnership Board.					The Carers action group will check progress on this action.	There are 2 carers that may attend the Board, but we need more. We also need to find carers in Christchurch to attend.
Making plans for older family carers.					The Carers action group will check progress on this action.	A system is being developed by the Learning Disability Team and this is shared at the Carers action group regularly.

Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2019
	2018	2019	2020	2021		
Work with carers and follow the ideas of 'Valuing Carers in Dorset 2016 - 2020'.					The Carers action group will check progress on this action.	The Strategy outcomes are being reviewed with a view to refreshing the Strategy.
Support carers with advice and training.					The Carers action group will check progress on this action.	Family Friendly Information can be developed more. Advice and training is available.